



RESPONSIBLE GAMBLING PROGRAM DIRECTOR

DEPARTMENT	Maryland Lottery and Gaming Control Agency
DATE OPENED	12/6/2017 11:59:00 PM
FILING DEADLINE	12/20/2017 11:59:00 PM
SALARY	\$53,193.00 - \$85,401.00/year

LOCATION OF POSITION

1800 Washington Boulevard, Suite 330 in Baltimore, MD 21230

Main Purpose of Job

To assist in the development, implementation, and evaluation of best practices regarding responsible gambling, problem gambling prevention, and the Voluntary Self-Exclusion Program (VEP) in Maryland.

POSITION DUTIES

The requirements of this position include but are not limited to:

- Coordinating efforts with the video lottery terminal (VLT) facilities and instant bingo halls on the implementation and evaluation of their responsible gambling plans and voluntary exclusion programs.
- Working internally with MD Lottery & Gaming staff to train Lottery sales agents and to incorporate responsible gambling messaging within Lottery products and advertisements.
- Collaborating with external organizations such as the Maryland Alliance on Responsible Gaming (MARG) and The Center for Excellence on Problem Gambling, providing prevention, education, and research assistance related to problem gambling.
- Working with courts and state's attorney's offices as part of the VEP violation process, and may train state agencies, mental health staff, court staff, and police departments on responsible gambling and the VEP program.
- Assisting casinos and instant bingo halls in data collection and the evaluation of policies, programs and practice regarding responsible gambling, problem gambling prevention and voluntary self-exclusion.
- Assisting casinos in the development of media content as it relates to the responsible gambling messaging required by Code of Maryland Regulations.

MINIMUM QUALIFICATIONS

Education: A Bachelor's degree from an accredited college or university.

Experience: Five years of experience in administrative staff or professional work. One year of this experience must have involved one or more of the following: the supervision of other employees, overseeing and coordinating the general operations of a unit, applying rules and regulations, or exercising responsibility for the development of policies or procedures.

Notes:

1. Additional experience in administrative staff or professional work may be substituted on a year-for-year basis for the required education.

2. Additional graduate level education at an accredited college or university may be substituted at the rate of 30 semester credit hours on a year-for-year basis for the required general experience.

3. Candidates may substitute U.S. Armed Forces military service experience as a commissioned officer involving staff work related to the administration of rules, regulations, policy, procedures and processes, or overseeing or coordinating unit operations or functioning as a staff assistant to a higher ranking commissioned officer on a year-for-year basis for the required education and experience.

DESIRED OR PREFERRED QUALIFICATIONS

- Professional experience directing and/or managing a program or unit.
- Experience working within the gaming industry.
- Excellent oral and written communication skills.

LICENSES, REGISTRATIONS AND CERTIFICATIONS

Employees in this classification may be assigned duties which require the operation of a motor vehicle. Employees assigned such duties will be required to possess a motor vehicle operator's license valid in the State of Maryland.

SELECTION PROCESS

Please make sure that you provide sufficient information on your application to show that you meet the qualifications for this recruitment. All information concerning your qualifications must be submitted by the closing date. We will not consider information submitted after this date. Successful candidates will be ranked as Best Qualified, Better Qualified, or Qualified and placed on the employment (eligible) list for at least one year.

BARGAINING UNIT STATUS

The incumbent in this position is a member of a covered bargaining unit and will be required to pay a bi-weekly service fee to the exclusive representative of the bargaining unit.

BENEFITS

<http://dbm.maryland.gov/jobseekers/Pages/BenefitsEmployment.aspx>

FURTHER INSTRUCTIONS

Resumes will **NOT** be accepted in lieu of completing the online application which can be accessed via the below link:

<https://www.jobaps.com/MD/sup/bulpreview.asp?R1=17&R2=002589&R3=0010>

Applicants may direct any inquiries to:

Nathan Warfield, Human Resources Director

1800 Washington Boulevard, Suite 330

Baltimore, MD 21230

Phone :(410) 230-8764 email: Nathan.warfield@maryland.gov

As an equal opportunity employer Maryland is committed to recruiting, retaining, and promoting employees who are reflective of the State's diversity.