



Alberta Gaming & Liquor Commission - Career Opportunity

ABOUT THE AGLC

The Alberta Gaming and Liquor Commission is a dynamic organization leading Alberta’s gaming and liquor industries. Our team of high performers is driven to provide our customers with outstanding service and Albertan’s with choices they can trust.

ABOUT THE POSITION

Product Evaluation Analyst

Competition #: 17-167 RIE

1 Full-time Position/1 Temporary Position (available until December 31, 2018)/1 Temporary Position (available until March 31, 2019)

Division/Branch: Lottery & Gaming Services/ Gaming Business **Reports to:** Senior Manager, Technical Products and Compliance

Classification: Systems Analyst 2

Salary: \$64,482.00 - \$84,604.00 yearly

Closing Date: Monday, January 22, 2018

Position Location: St. Albert, AB

Are you looking for a position that will utilize your technical expertise and allow you gain valuable knowledge and experience in the field of Lottery and Gaming? If so, we may have a position for you! The AGLC is looking for highly technical individuals with electronic gaming experience for an exciting temporary opportunity with our Lottery and Gaming Division.

Reporting to the Sr. Manager of Technical Products and Compliance, you will provide technical information, support and training sessions on firmware/hardware updates for our field technicians, Hotline Operators, marketing retail services and gaming inspectors on an as needed basis. Using your strong technical expertise, you will be required to facilitate testing and evaluation on electronic gaming firmware and hardware to ensure integrity, reliability, playability and security as well as act as a key technical focal point for the resolution or escalation of casino and VLT based technical anomalies.

The ideal candidate, will need the ability to analyze complex hardware and software with an advance understanding of gaming networks and data communication protocols. Basic knowledge of probability theory as it relates to gaming and a complete understanding of gaming accounting and its relationship to all aspects of the central and progressive systems is essential. Strong written and verbal communication skills with proven organizational, time management, and interpersonal skills are also required to be successful in this role.

SKILLS/QUALIFICATIONS

- Post-secondary degree/diploma in electronic engineering technology, computer science or equivalent technical backgrounds.
- Minimum of 3 years gaming experience with knowledge in components and operation of computer systems, trends, developments in electronic technology.
- Extensive troubleshooting skills and the ability to implement and maintain various operating systems, systems software, document programs and procedures.
- Experience providing evaluation, development, firmware specifications and technical training an asset.
- Ability to travel, as required.

An equivalent combination of education and experience may be considered. This recruitment may be used to fill future vacancies.





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NOTE: To be eligible to work for the Alberta Gaming and Liquor Commission, you must be a Canadian citizen, permanent resident or eligible to work in Canada. As a condition of employment you will be required to obtain a security clearance prior to employment.

ABOUT THE DIVISION & BRANCH

Lottery and Gaming Services Division

This Division manages the business operations related to the conduct and management of the province’s gaming industry.

There are four areas of responsibility driven by discreet “mantras”:

1. Product Marketing Management (Buy It, Market It)
2. Relationship Management & Business Development (Sell It)
3. Supply Chain Management (Build It, Ship It, *plan to* Install It)
4. Customer Service Excellence (Service It)

Gaming Business

- Technical Products & Compliance provides primary gaming technical expertise and support to the AGLC. They evaluate all electronic gaming hardware and software to ensure integrity and compliance and monitor compliance warnings or notices to ensure corrective actions are taken as necessary. Also provide repair on electronic parts for VLTs, casino gaming terminals and ticket lottery devices.

To learn more about the AGLC and to view the complete job posting, please visit our website at aglc.ca.

To apply, please forward your resume by E-mail to: hr@aglc.ca

By Fax to: 780-447-7400

By Mail to: Human Resource Services
50 Corriveau Avenue
St. Albert, AB T8N 3T5

Why the AGLC

Comprehensive wage and benefit packages
Pension / dental / medical plans
Financial support for personal development
Learning & Development opportunities
3 paid Personal Days per year

Closed between Christmas and New Years
Health and Wellness Spending Accounts
On-site cafeteria and fitness facility
Employee and Family Assistance Program
Free parking

