

JOB DESCRIPTION	
<b>Title:</b> Solutions Analyst	<b>Location:</b> Lansing, MI or Remote
<b>Reports to:</b> Solutions Architect Lead	<b>Last Revision Date:</b> May 8, 2020

### Overview Summary

Do you want to be part of an exciting industry and work in a dynamic, interactive workplace? Do you like knowing the work you do helps raise proceeds for good causes? This position will provide the excitement of a high-tech company with fast-paced, challenging work and tremendous career growth potential. This is an opportunity to work with a leading provider of internet lottery solutions during one of the most transformative times in the lottery industry.

*NeoPollard Interactive (NPI)*, North America's leading provider of innovative iLottery solutions, *seeks a Solutions Analyst* to join our Product and Solutions team.

This position offers the flexibility to work remotely or in a hybrid location in Lansing, MI.

If you are interested in this opportunity, please apply online at:  
<https://neopollard.hire.trakstar.com/jobs/fk0sl4d>

### Responsibilities

- Define, analyze and document requirements. Clearly communicate translation of requirements from business and technical sources into technical design direction, using various means including specifications, white board discussions, UML modeling techniques, etc.
- Work closely with remote product and development teams in all phases of software development life cycle to conceptualize, design and implement end-to-end digital solutions that meet business objectives.
- Work closely with executives, key departmental management and project stakeholders across the organization. Must be able to work collaboratively and effectively with all levels of management and staff within the organization.
- Lead demo and feature overview meetings
- Research industry trends and best practices and develop recommendations of technologies and methods to stakeholders at all levels.
- Researching and analyzing strategic and competitive information to constantly optimize the products and its performance.
- Other duties as assigned

## Experience and Requirements

- Bachelor's Degree in Computer Science or related field, or equivalent work experience.
- At least 3 years of experience as a Solution Architecture/ System Analyst/ Product Owner
- Expertise with a broad base of digital web and mobile products, technologies, platforms, patterns, frameworks, and methodologies.
- Knowledge of technical design documentation methodologies and technologies (Visio, UML, object modeling, etc.).
- Experience developing and refining best practices for implementation and maintenance of e- Commerce, CRM, web, social media, and web analytic assets.
- Command of sound software design principles and patterns is required.
- Experience with general security technologies, processes, and concepts.
- Familiarity with Marketing and Advertising is desirable.
- Excellent communication, presentation, influencing, and reasoning skills.
- Ability to clearly communicate complex concepts with both technical and non-technical stakeholders.
- Strong leadership, interpersonal skills and ability to work cross-functionally.
- Strong business judgment and decision-making skills. Ability to identify, prioritize, and articulate highest impact initiatives.
- Experience working/leading projects executed using Waterfall and Agile Methodologies
- Ability to learn and adjust quickly to a dynamic and changing environment
- Other duties as assigned

## Benefits

- Company provided laptop and cell phone
- Comprehensive Health, Vision, and Dental benefits
- Life and AD&D Insurance
- 401k retirement savings plan
- Profit Sharing Plan
- Paid vacation and personal time
- Employee Assistance Program (EAP)
- Opportunity for career development
- Fun & exciting work culture

## About NeoPollard Interactive

Born in the digital domain, NeoPollard Interactive LLC (“NPi”) is an award-winning supplier of best-in-class iLottery solutions to the North American lottery market. Serving the largest share of U.S. lotteries that currently sell online, NPi helped pioneer the successful introduction of iLottery in the U.S. and, is North America’s proven partner of choice to enable regulated lotteries to design and deploy complex gaming solutions in support of generating incremental revenue for good causes through the online channel. NPi offers cutting-edge technology, a full suite of managed services, and the industry’s top performing game content, as part of its innovative and comprehensive approach to partnering for iLottery success. Jointly owned by Pollard Banknote Limited (TSX: PBL) and NeoGames S.A.(Nasdaq: NGMS)—both globally recognized industry leaders—NPi powers the most profitable iLottery programs. Visit us at [www.neopollard.com](http://www.neopollard.com).

*Pollard iLottery Inc. provides equal employment opportunities to all employees and applicants for employment and prohibits discrimination and harassment of any type without regard to race, color, religion, age, sex, national origin, disability status, genetics, protected veteran status, sexual orientation, gender identity or expression, or any other characteristic protected by federal, state or local laws.*

